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Date of Birth: 04-02-1975
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Education & Qualifications

- | | |
|---|---------------------|
| • BSc Psychology Degree (evenings) | currently attending |
| • British Sign Language Level 1 | Jan 2007 |
| • Microsoft Certified Professional (MCP Win 2000/XP) | Jun 2003 |
| • Certified SonicWall Systems Administrator (CSSA) (Firewall) | Jul 2001 |
| • BrainBench Certification (HTML4, Electronics, network concepts) | Mar 2001 |
| • Microsoft Certified Systems Engineer (MCSE & MCPi - Win NT/2000) | Aug 2000 |
| • Drive and Survive safety course | Jul 2000 |
| • HND Business Economics and Information Technology | Sep 1998 |
| • OND Electronics and Communications | Sep 1993 |
| • City & Guilds 271 Electronics & Telecommunications | Sep 1992 |
| • 6 GCSE Examination Passes | Sep 1990 |

Experience Summary

Key: *Advanced - 5+ Years* *Expert - 3-5 Years* *Intermediate - 2-3 Years* *Beginner - 1-2 Years*

Programming

Technology

- VB/VB.Net
- ASP/ASP.Net
- VBScript/VBA
- MS Access
- JavaScript
- HTML/CSS
- AJAX.Net
- Java
- MySQL
- PHP
- C#/C++

Experience

- Advanced
- Advanced
- Advanced
- Advanced
- Advanced
- Intermediate
- Intermediate
- Beginner
- Beginner
- Beginner

Details

- Small desktop applications, DLLs, HttpHandlers
- Websites & functions, database integration, web services
- Office (Word/Excel/Access) extensions, macros
- Complex database applications
- DHTML & website enhancements
- Complex pages, formatting & layouts
- Integration with websites for rich functionality
- Web & mobile phone applets
- Queries & stored procedures
- Small functions, Extensions to existing code
- Small functions, Extensions to existing code

IT Support

Technology

- Windows Server NT-2003
- Windows Desktop 3.1-XP
- MS Exchange 5.5-2003
- MS SQL 7-2005
- Active Directory
- Network
- Firewall
- Hardware
- Backup
- Printers
- Services
- IIS
- Apache
- Mac OSX
- Sco Unix
- Linux

Experience

- Advanced
- Advanced
- Advanced
- Advanced
- Advanced
- Advanced
- Advanced
- Advanced
- Advanced
- Advanced
- Expert
- Expert
- Expert
- Intermediate

Details

- Advanced fault finding, configuration, setup & administration
- Advanced fault finding, configuration, setup & administration
- Setup, configuration, fault repair, administration, backend coding
- Queries, stored procedures, server setup & administration
- Full configuration, policies, administration & custom attributes
- Router configuration (Cisco), Cable installation, fault finding
- Configuration and setup for ISA, SonicWall & Checkpoint
- Extensive hardware repair for all major vendors
- Setup & Administration of BackupExec & ArcServe
- Maintenance & repair of HP/Epson/Oki Printers
- Configuration of DNS, WINS, FTP, TS, Index Server
- Setup and configuration of multiple websites & lockdown
- Setup and configuration of multiple websites & security
- Setup, fault finding, configuration and administration
- Setup, configuration, fault finding and administration
- Setup, configuration and administration

Software

Technology

- Dreamweaver 8
- Fireworks 8
- Photoshop
- Flash 8

Experience

- Advanced
- Advanced
- Advanced
- Expert

Details

- Design & code websites & templates
- Graphic design, animation and image manipulation
- Graphic design and image manipulation
- Animation & ActionScript programming

Hobbies & Interests

Psychology, Reading, Salsa dancing, Technology, Programming, Skiing, Walking, Cooking, Poker (Texas Hold-Em)

Relevant work experience

University College London, Deafness, Cognition and Language Research Centre May06-Present

Position: **Temporary Contract: IT/AV Systems Administrator**
Duties: Hardware and software support for deaf and hearing research staff
Server hardware and software support, setup and configuration
Management of user accounts and security policies
Equipment procurement, budget management
Software development for research projects
Desktop PC/Mac support for 40 users
Development of website and intranet
Overseeing work placement students
PC/Mac software training

Birkbeck College, University of London – Psychology Department Nov05-Apr06

Position: **Temporary Contract: IT Department Manager**
Duties: Hardware and Software support for Staff and Students
Software Licensing, purchasing, procedures and project management
Procurement and configuration of new servers and AD environment
User support, server administration and systems maintenance
Complete management of IT department and office
Direct line manager for one technical support person

University College London – Human Communication Sciences Department Sep05-Nov05

Position: **Temporary Contract: IT/AV Department Administrator**
Duties: Hardware and Software support for Staff and Students
Desktop support, management of AV/IT equipment
IT security and departmental user management
Roll-out and configuration of new equipment
Website updates and refinements

Self Employed - Sole Trader - Ozoid Small Business Services Mar04-Sep05

Description: Complete range of IT services and products for small business
Services: Onsite IT support and consultancy services for small business
Specialist online programming, animation, logos and banners
Website design, email and website hosting and e-commerce
Server/network hardware sales, installation/configuration
Computer/peripherals, sales, upgrades and maintenance
MS Access, VB applications and database front-end design
Network cabling installation

SingleRapid Computer Services Ltd. Egham, Surrey Nov98-Mar04

Position: **Senior Customer Engineer (Promoted 2 places from Field Engineer)**
Duties: Full onsite hardware and software support for all major vendors (Compaq, Dell, HP, Microsoft)
All levels of support (1st, 2nd, 3rd line support), team leader for other engineers
Setup, Configuration and fault finding Exchange, SQL, Windows 2000/XP/2003
Setup, Configuration and fault finding of Sco Unix & Suse/Redhat Linux Servers
24-hour on-call rota for customers throughout London and South England
Assisted implementation of BS7799, procedures and security policies
Project management and consultancy for customer migration/installations
Network Security auditing and traffic monitoring
Customer care, onsite, telephone and remote support

Pharmacy Dept. St Georges Hospital, Tooting, London Sep95-Nov98

Position: **Pharmacy Computer Technician MT02 (Promoted from MT01)**
Duties: PC/Network Support throughout 4 departments in 3 hospitals within the trust
Generation and distribution of statistical reports from Pharmacy database
Development of Pharmacy intranet system for access to online Formulary
Roll out of new computers, upgrades and hardware

G&A Computer Services, Barking, Essex Sep93-Mar94

Position: **Technician/Engineer**
Duties: Installation of network cabling, trunking, and wall point installation
Construction of patch cables and to-order cable construction